Online Banking System - Use Cases

## Description:

* Banking online means accessing your bank account and carrying out financial transactions through the internet on your smartphone, tablet or computer.
* It's quick, usually free and allows you to do tasks, such as paying bills and transferring money, without having to visit or call your bank.
* It will typically connect to or be part of the core banking system operated by a bank to provide customers access to banking services in place of traditional branch banking.
* Online banking significantly reduces the banks operating cost by reducing reliance on a branch network, and offers greater convenience to customers in time saving in coming to a branch and the convenience of being able to perform banking transactions even when branches are closed.
* Internet banking provides personal and corporate banking services offering features such as viewing account balances, obtaining statements, checking recent transactions, transferring money between accounts, and making payments.

## Actors:

* Admin
* User

## Scenarios:

1. **User Sign up Scenario:**

**Actors:** User

## Basic Flow:

* + The User need to select the sign up option in User Entrance page.
  + After that user then enters mobile number and password.
  + After that a user account will be created and stored.
  + Success message shows to the user after all above steps are done.

## Alternate/Exception Flow:

* + While creating a new account mobile number should be unique.
  + Mobile number should contain 10 digits.

## Login Scenario:

**Actors:** User

**Pre Conditions:** User should have their Mobile number and password.

## Basic Flow:

* + Need to select the Log in option in User Entrance page.
  + After that user needs to enter their mobile number and password.
  + If mobile number and password are correct then
* if user account has CIF then user will navigate to user bank menu page.
* else user needs to enter the details for creating CIF and Bank Account. After that user will navigate to user bank menu page.
  + If mobile number and password are incorrect a notification will be shown like mobile number or password in correct. After that user will navigate to user entrance page.

## Alternate/Exception Flow:

* + Mobile number should be 10 digit numbers.

# Creating a New Bank Account Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Accounts option in User Bank Menu page.
  + After that user need to select create new account in My Accounts Page. Then user needs to choose the showed options.
  + After that a new bank account is created then a successful notification message will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## User Profile Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select User Profile option in User Bank Menu page.
  + After then select view profile in User Profile page.
  + User profile details will be shown.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## User Profile Update Scenario:

**Actors:** User

## Basic Flow:

* + Need to select User Profile option in User Bank Menu page.
  + Update name, mobile number, pin-code options will be shown in User Profile page.
  + User will select required option .After that user will enter the new details.
  + After that successful message will be displayed.

## Alternate/Exception Flow:

* + User must need to select the s displayed options only.

## User Profile Update Scenario:

**Actors:** User

## Basic Flow:

* + Need to select User Profile option in User Bank Menu page.
  + Update name, mobile number, pin-code options will be shown in User Profile page.
  + User will select required option .After that user will enter the new details.
  + After that successful message will be displayed.

## Alternate/Exception Flow:

* + User must need to select the s displayed options only.

## Bank Account Passbook Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Accounts option in User Bank Menu page.
  + After user need to select passbook option in My Accounts page.
  + After that User should select the required account from the list of accounts displayed.
  + Bank Account Passbook details will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## Generate Cheque Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Cheque Services option in User Bank Menu page.
  + After that select Generate Cheque option in Check services page.
  + After that User should select the required account from the list of accounts displayed.
  + After that user need to enter specified amount. After that
    - If account contains the specified amount goes to next step.
    - Otherwise, Insufficient Balance notification is displayed. After that user will navigate to Bank menu page.
  + After that a cheque number is displayed. User needs to send that cheque number to receiver. By using that number receiver will do cheque deposit.
  + After that a successful message is displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.
  + Amount must be greater than zero.

## Cheques Summary Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password

## Basic Flow:

## Need to select Cheque Services option in User Bank Menu page.

## After that select Cheques Summary option in Check services page.

## After that User should select the required account from the list of accounts displayed.

## All Cheques details will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## Cheque Cancelation Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Cheque Services option in User Bank Menu page.
  + After that select Cancel Cheque option in Check services page.
  + After that User should select the required account from the list of accounts displayed.
  + After that user will enter the required cheque number.
  + That cheque number is verified.
    - If cheque number is available in the cheque book list that cheque is cancelled.
    - Otherwise, invalid cheque number message will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.
  + Cheque number should be 10 digit numbers.

## Cheque Deposit Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Cheque Services option in User Bank Menu page.
  + After that select Cheque Deposit option in Check services page.
  + After that User should select the required account from the list of accounts displayed.
  + After that user will enter the required cheque number.
  + That cheque number is verified.
    - If cheque number is available in the cheque book list then specified amount is debited from issued account and is credit to deposit account.
    - Otherwise, invalid cheque number message will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.
  + Cheque number should be 10 digit numbers.

## Withdraw Amount from (Savings/Current) Account Scenario: Actors: User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Fund Services option in User Bank Menu page.
  + After that select withdraw option in Fund Services page.
  + After that User should select the required account from the list of accounts displayed.
  + After that user enter the required amount.
    - * If specified amount is available in the account, then user goes to next step.
      * Otherwise, Insufficient Balance notification message is displayed. Then user navigates to Fund services page.
  + After that a successful message is displayed with available balance.

## Alternate/Exception Flow:

* User must need to select the displayed options only.
* Amount must be greater than zero.

## Withdraw Amount using Credit Card Scenario: Actors: User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Fund Services option in User Bank Menu page.
  + After that select Credit Card withdraw option in Fund Services page.
  + After that :
    - If Credit Card is exist for this account, then goes to next step.
    - Otherwise, No credit cards exist with their account number message will be displayed. After that user navigates to Fund services page.
  + After that User should select the required Credit Card from the list of Credit Cards displayed.
* After that user should enter credit card pin. After that pin is verified:
  + If pin is correct then user goes to next step.
  + Otherwise, invalid pin message is displayed. After that user navigates to Fund services page.
* After that card status is verified:
  + If card is active goes to next step.
  + Otherwise, Credit Card is blocked message is displayed. After that user navigates to Fund services page.
* After that user enter the required amount.
  + If specified amount is available in the Credit Card, then user goes to next step.
  + Otherwise, Insufficient Balance notification message is displayed. Then user navigates to Fund services page.
* After that a Successful message is displayed with available balance.

## Alternate/Exception Flow:

* User must need to select the displayed options only.
* Amount must be greater than zero.
* Card pin must be 4 digit numbers.

## Deposit Amount to (Savings/Current) Account Scenario: Actors: User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Fund Services option in User Bank Menu page.
  + After that select Deposit option in Fund Services page.
  + After that User should select the required account from the list of accounts displayed.
  + After that User enter specified amount. After that those specified amount is added to user account.
  + After that a successful message is displayed with available balance.

## Alternate/Exception Flow:

* User must need to select the displayed options only.
* Amount must be greater than zero.

## Balance Enquiry for (Savings/Current) Account Scenario: Actors: User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Fund Services option in User Bank Menu page.
  + After that select balance enquiry option in Fund Services page.
  + After that User should select the required account from the list of accounts displayed.
  + After that a successful message is displayed with available balance.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Amount Transfer from one Account to other Account Scenario: Actors: User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Fund Services option in User Bank Menu page.
  + After that select Amount Transfer option in Fund Services page.
  + After that user enter the receiver account number. After that receiver account number is verified:
    - If receiver account number is exist. Then receiver details will be displayed. After that user goes to next step.
    - Otherwise, Invalid account number message is displayed. After that user navigates to Fund services page.
  + After that User should select the required account from the list of accounts displayed.
  + After that user enter the specified amount.
    - If specified amount is available in the user account, then user goes to next step.
    - Otherwise, Insufficient Balance notification message is displayed. Then user navigates to Fund services page.
  + After that a Successful message is displayed with available balance.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.
  + Amount must be greater than zero.
  + Receiver account number must be 10 digits numbers.

## (Savings/Current) Account Statements Scenario: Actors: User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Fund Services option in User Bank Menu page.
  + After that select Account statements option in Fund Services page.
  + After that User should select the required account from the list of accounts displayed.
  + After that select duration in durations menu.
  + After that a list of transactions with in specified duration will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## Apply Loan Account Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select loans option in User Bank Menu page.
  + After that select Apply loan in loan services page.
  + After that user need to select the source account from the displayed list of accounts to deposit the loan amount.
  + After user select the loan type and the enter the required amount:
    - If specified amount is in the limit user goes to next step.
    - Otherwise, user needs to enter amount within the specified limit.
* After that user select loan duration in months from the list of specified months.
* After that loan account is created.
* A successful message and loan passbook details is displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Paying Loan Amount Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select loans option in User Bank Menu page.
  + After that select Pay Loan amount option in loan services page
  + After that:
    - If loan account exists for this user account, user goes to next step.
    - Otherwise, No loan accounts exist with this user account message will be displayed and user navigates to loan services page.
  + After that User should select the required loan account from the list of displayed loan accounts.
  + After that select the option in type of paying.
  + After that specified amount is displayed to pay. After that enter the confirmation:
    - If confirmation is yes user goes to next step.
    - Otherwise, user navigates to Loan services page.
  + After that User should select the required account from the list of accounts displayed.
* After that confirmation the displayed amount is verified in the selected account:
  + If specified amount is available in the selected account, then user goes to next step.
  + Otherwise, Insufficient Balance notification message and available balance is displayed. Then user navigates to Loan services page.
* After that specified amount is debited from the selected account.
* After that a successful message is displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Loan Accounts Summary Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select loans option in User Bank Menu page.
  + After that select Loan Account Summary option in loan services page.
  + After that:
    - If loan accounts exist for this user account, user goes to next step.
    - Otherwise, No loan accounts exist with this user account message will be displayed and user navigates to loan services page.
  + All Loan Accounts details will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## Loan Account Passbook Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Loans option in User Bank Menu page.
  + After that select Loan Account passbook option in loan services page.
  + After that:
    - If loan account exists for this user account, user goes to next step.
    - Otherwise, No loan accounts exist with this user account message will be displayed and user navigates to loan services page.
  + After that User should select the required loan account from the list of displayed loan accounts.
  + Loan Account Passbook details will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## Loan Account Statements Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password

## Basic Flow:

* + Need to select Loan option in User Bank Menu page.
  + After that select Loan Statements option in loan services page.
  + After that:
    - If loan account exists for this user account, user goes to next step.
    - Otherwise, No loan accounts exist with this user account message will be displayed and user navigates to loan services page.
  + After that User should select the required loan account from the list of displayed loan accounts.
  + After that a list of transactions will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## Loan Account Interest Details Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password

## Basic Flow:

* + Need to select Loan option in User Bank Menu page.
  + After that select Loan Interest Details option in loan services page.
  + After that a Loan Interest Details will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## Apply Fixed Deposit Account Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password

## Basic Flow:

* + Need to select Fixed Deposit option in User Bank Menu page.
  + After that select Create FD account option in FD services page.
  + After that select Fixed Deposit duration in months from the list of months displayed.
  + After that user enter nominee aadhar number:
    - If aadhar number is available in CIF’s, user goes to next step.
    - Otherwise, Invalid aadhar number message is displayed and user navigates to RD services page.
  + After that user need to select the source account from the displayed list of accounts to withdraw Fixed deposit amount.
  + After that user enter the amount for Fixed deposit. After that amount is verified:
    - If specified amount is available in the selected account, then user goes to next step.
    - Otherwise, Insufficient Balance notification message and available balance is displayed. Then user navigates to FD services page.
* After that Fixed Deposit Account is created and a successful message will be displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.
* Amount must be greater than zero.
* Nominee Aadhar number must be 12 digits numbers.

## Withdraw Fixed Deposit Amount Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password

## Basic Flow:

* + Need to select Fixed Deposit option in User Bank Menu page.
  + After that select withdraw FD option in FD services page.
  + After that:
    - If FD account exists for this user account, user goes to next step.
    - Otherwise, No FD accounts exist with this user account message will be displayed and user navigates to FD services page.
* After that User should select the required FD account from the list of displayed FD accounts.
* After that user need to select the source account from the displayed list of accounts to deposit Fixed deposit amount.
* After that Mature amount is calculated and is added to the selected account.
* After that a successful message will be displayed.

## Alternate/Exception Flow:

* + User must need to select the displayed options only.

## Fixed Deposit Accounts Summary Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Fixed Deposit option in User Bank Menu page.
  + After that select FD accounts summary option in FD services page.
  + After that:
    - If FD account exists for this user account, user goes to next step.
    - Otherwise, No FD accounts exist with this user account message will be displayed and user navigates to FD services page.
* All FD Accounts details will be displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Fixed Deposit Account Interest Details Scenario: Actors: User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Fixed Deposits option in User Bank Menu page.
  + After that select FD interest details option in FD Services page.
  + After that FD interest details is displayed based on the duration.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Apply Recurring Deposit Account Scenario: Actors: User

**Pre Conditions:** User should login with their Mobile number and password

## Basic Flow:

* + Need to select Recurring Deposit option in User Bank Menu page.
  + After that select Apply RD option in RD services page.
  + After that user enter nominee aadhar number:
    - If aadhar number is available in CIF’s, user goes to next step.
    - Otherwise, Invalid aadhar number message is displayed and user navigates to RD services page.
  + After that select Recurring Deposit duration in months from the list of months displayed.
  + After that user need to select the source account from the displayed list of accounts to withdraw Recurring deposit amount.
  + After that user enter the amount for Recurring deposit. After that amount is verified:
    - If specified amount is available in the selected account, then user goes to next step.
    - Otherwise, Insufficient Balance notification message and available balance is displayed. Then user navigates to RD services page.
* After that Recurring deposit account is created successfully. After that Recurring deposit account details will be displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Paying RD Amount Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password

## Basic Flow:

* + Need to select Recurring Deposit option in User Bank Menu page.
  + After that select Pay RD amount option in RD services page.
  + After that:
    - If RD account exists for this user account, user goes to next step.
    - Otherwise, No RD accounts exist with this user account message will be displayed and user navigates to RD services page.
* After that User should select the required RD account from the list of displayed RD accounts.
* After that specified RD monthly amount is displayed to pay. After that user needs to enter the confirmation:
  + If confirmation is yes user goes to next step.
  + Otherwise, user navigates to RD services page.
* After that user need to select the source account from the displayed list of accounts to withdraw Recurring deposit amount.
* After that confirmation the displayed amount is verified:
  + If specified amount is available in the selected account, then user goes to next step.
  + Otherwise, Insufficient Balance notification message and available balance is displayed. Then user navigates to RD services page.
* After that the specified amount is debited from the selected account.
* After that a payment successful message and remaining RD month’s duration will be displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Withdraw RD Amount Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password

## Basic Flow:

* + Need to select Recurring Deposit option in User Bank Menu page.
  + After that select Withdraw RD account option in RD services page.
  + After that:
    - If RD account exists for this user account, user goes to next step.
    - Otherwise, No RD accounts exist with this user account message will be displayed and user navigates to RD services page.
* After that User should select the required RD account from the list of displayed RD accounts.
* After that specified RD account is verified;
  + If RD account crosses minimum month’s duration, user goes to next step.
  + Otherwise, wait up to particular date will be displayed. After that user navigates to RD services page.
* After that user need to select the source account from the displayed list of accounts to deposit Recurring deposit amount.
* After that Mature RD amount is displayed. Those specified amount is added to selected account.
* After that a successful message and available balance in selected account is displayed.

## Alternate/Exception Flow:

User must need to select the displayed options only.

# Recurring Deposit Account DetailsScenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Recurring Deposit option in User Bank Menu page.
  + After that select RD account details option in RD services page.
  + After that:
    - If RD account exists for this user account, user goes to next step.
    - Otherwise, No RD accounts exist with this user account message will be displayed and user navigates to RD services page.
* After that User should select the required RD account from the list of displayed RD accounts.
* After that RD account details is displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

# RD Accounts Summary Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Recurring Deposit option in User Bank Menu page.
  + After that select RD accounts Summary option in RD services page.
  + After that:
    - If RD account exists for this user account, user goes to next step.
    - Otherwise, No RD accounts exist with this user account message will be displayed and user navigates to RD services page..
* After that RD accounts Summary details is displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

# Recurring Deposit Interest Details Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

## Need to select Recurring Deposit option in User Bank Menu page.

## After that select RD Interest details option in RD services page.

## After that RD Interest details is displayed based on the duration.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Recurring Deposit Statements Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Recurring Deposit option in User Bank Menu page.
  + After that select RD account statements option in RD services page.
  + After that:
    - If RD account exists for this user account, user goes to next step.
    - Otherwise, No RD accounts exist with this user account message will be displayed and user navigates to RD services page.
* After that User should select the required RD account from the list of displayed RD accounts.
* After that RD statements will be displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Apply Credit Card Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Credit Card option in User Bank Menu page.
  + After that select Apply Credit Card option in Credit Card services page.
  + After that user need to select the reference account from the displayed list of accounts.
  + After reference account is verified:
    - If reference account has no credit card, then user goes next step.
    - Otherwise, already credit card available for this Account message is displayed. Then user navigates to Credit card services.
* After that user enter new pin number.
* After that new credit card is created for the reference account.
* New credit card details will be displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.
* Credit card pin must be 4 digit numbers.

## Pay Credit Card Bill Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Credit Card option in User Bank Menu page.
  + After that select Pay Credit Card Bill option in Credit Card services page.
  + After that:
    - If credit card exists for this user account, user goes to next step.
    - Otherwise, No Credit Cards exist with this user account message will be displayed and user navigates to Credit Card services page.
* After that User should select the required Credit Card from the list of displayed Credit Cards.
* After that specified Bill amount is displayed. After that user needs to enter the confirmation:
  + - If confirmation is yes user goes to next step.
    - Otherwise, user navigates to Credit Card services page.
* After that user need to select the source account from the displayed list of accounts to pay Credit Card Bill amount.
* After that confirmation the displayed amount is verified:
  + If specified amount is available in the selected account, then user goes to next step.
  + Otherwise, Insufficient Balance notification message and available balance is displayed. Then user navigates to Credit Card services page.
* After that the specified amount is debited from the selected account.
* After that a payment successful message will be displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Credit Card statements Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Credit Card option in User Bank Menu page.
  + After that select Credit Card statements option in Credit Card services page.
  + After that:
    - If credit card exists for this user account, user goes to next step.
    - Otherwise, No Credit Cards exist with this user account message will be displayed and user navigates to Credit Card services page.
* After that User should select the required Credit Card from the list of displayed Credit Cards.
* After that Credit Card statements list is displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## View Virtual Credit Card Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Credit Card option in User Bank Menu page.
  + After that select Virtual Credit Card option in Credit Card services page.
  + After that:
    - If credit card exists for this user account, user goes to next step.
    - Otherwise, No Credit Cards exist with this user account message will be displayed and user navigates to Credit Card services page.
* After that User should select the required Credit Card from the list of displayed Credit Cards.
* After that Virtual Credit Card is displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Change Credit card Pin Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Credit Card option in User Bank Menu page.
  + After that select change Credit Card pin option in Credit Card services page.
  + After that:
    - If credit card exists for this user account, user goes to next step.
    - Otherwise, No Credit Cards exist with this user account message will be displayed and user navigates to Credit Card services page.
* After that User should select the required Credit Card from the list of displayed Credit Cards.
* After that user enter Credit card CVV code and that code is verified:
  + If CVV code is correct, user goes to next step.
  + Otherwise, invalid CVV code message is displayed and user navigates to Credit Card Services.
* After that user needs to enter new Card Pin. Those Pin is updated as Credit card pin.
* After that successful message is displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.

## Block\Unblock Credit Card Scenario:

**Actors:** User

**Pre Conditions:** User should login with their Mobile number and password.

## Basic Flow:

* + Need to select Credit Card option in User Bank Menu page.
  + After that select Change Credit Card block/Unblock option in Credit Card services page.
  + After that User should select the required Credit Card from the list of displayed Credit Cards.
  + After that:
    - If credit card exists for this user account, user goes to next step.
    - Otherwise, No Credit Cards exist with this user account message will be displayed and user navigates to Credit Card services page.
  + After that user needs to enter the confirmation:
    - If confirmation is yes user goes to next step.
    - Otherwise, user navigates to Credit Card services page
* After that Card is verified:
  + If card is blocked, then Card is set to Unblock.
  + Otherwise, if card is Unblocked, then card is blocked.
* After that a successful message is displayed.

## Alternate/Exception Flow:

* User must need to select the displayed options only.